

Benhall St. Mary's C of E Primary School- Early Help Offer

At Benhall St. Mary's C of E Primary, we understand that from time to time family life can have its complications. These may be the times when you need some extra help and support. We aim to support and advise you at such times.

What support do we offer?	The Pastoral Team (Dr. Paul Parslow Williams and Daniel Millican) offers advice or signposting on a range of concerns.
What sort of concerns might parents share with our team?	Issues such as behaviour, financial worries, domestic abuse, housing, mobility, bereavement, cyber bullying, any concerns which you are worried might be having a negative impact on your children.
What might we offer in response to your concerns?	<p>We have bespoke interventions which are run to support some pupils or groups of pupils. We recognise that mental health concerns may underpin some social, emotional and behavioural issues and will help families to seek appropriate support. We have access to a well being support service and a play based therapist. This service is for pupils who experience trauma, bereavement and loss.</p> <p>For attendance concerns support through school will be offered and if required the Educational Welfare Officer will be brought in for further help. Outside counsellors and Play Based Therapists are referred to for additional support.</p>
How might the support be managed?	<p>There are a range of ways of delivering support. Informal pastoral support meetings with a record of conversation might be all that is required. Individual Risk Assessments can be used to support individual pupils. For pupils at risk of exclusion Suffolk Pupils Support Frameworks could be initiated which involve frequent meetings between school, home and pupils to work together on agreed targets. If referral to the Early Help team is requested the school will draw up the documents with the parents and if accepted there will be Team Around the Child set up to plan and action the support required through a multi- agency team.</p>
How will safeguarding procedures be effective in supporting families?	All staff are trained to identify and report safeguarding concerns. Where concerns are raised the school will follow the reporting procedures. The team will work with families and all relevant agencies through Child in Need or Child Protection teams to reduce and remove identified risks to children. Support will be given to families by social workers and other relevant agencies including school.
How will our pupils learn to keep themselves safe?	Curriculum provision and additional support from outside agencies including NSPCC and the police support our children in learning how to keep themselves safe. Children are also made aware of the role of the Pastoral Team in supporting them and many access the team independently.

	<p>Appointments are available with the school nurse for pupils and their families. Childline posters are displayed in school</p>
<p>Who might the school refer to?</p>	<p>The Early Help Team Children and Young People's Services The In Year Fair Access Panel County Inclusive Support Service Counselling services Wellbeing Service School Nurse Speech and Language Therapist Educational Psychologist Young Carers Specialist Educational Services Sendias - formerly known as parent partnership Local Authority Family Services team Educational Welfare Officer</p>
<p>Signposting: agencies the school might suggest as sources of further support</p>	<p>Citizens Advice Bureau GPs Occupational Therapists Paediatricians Children and Young People's Services The Early Help Team Speech and Language Therapist School Nurse Young Carers Freedom Project Housing Associations Food Bank Sendias - formerly known as parent partnership Children and Adolescent Mental Health Service</p>

When should I contact the Pastoral Team?	Contact us when you have any concerns affecting your child. We always aim to respond promptly for discussion and support.
Policies	Available on school website or in print. Relevant: Special Needs Policy, Behaviour Policy, Safeguarding Policy and Child Protection Procedures.